



RMA REQUEST FORM

Please print and complete this form and enclose a copy of it in the packaging of your steamer when returning it.

Customer Name: _____ Where Purchased: _____

Purchase Date: _____ Ticket Number: _____

Description of problem or reason for return:

Please follow the guidelines below when packing your steamer for return:

- Empty all water out of boiler unit and screw top cap on tight
- **DO NOT** include any wet or used brushes or clothes
- Ensure contents are packed properly inside box for shipping
- If you are returning for repair, only include base unit without accessories
- Ship unit to:

GDR International
1338 S Foothill Drive #112
Salt Lake City, UT 84108

Units arriving for return or repair that have missing information or do not follow the above guidelines may, at our discretion, be REJECTED and will not be repaired or refunded.

Units being returned for the 30 Day Money Back Guarantee need to be postmarked for return within 30 days of original date of delivery to receive the full refund. Please contact sales@steamxtreme.com with any questions.